



ALBERTA
ELDER ABUSE
AWARENESS
NETWORK

ELDER ABUSE RESOURCES

The following list represents a selection of some of the resources addressing the issue of Elder Abuse. The intent of this list is to provide follow-up resources for you to further your knowledge and awareness of this issue. This list is meant as a starting point and not a comprehensive listing of all resources available.

The resources can be obtained through the sources referenced.

The Alberta Elder Abuse Awareness Network would like to thank the Violence Information and Education Centre (VIEC) their assistance in suggesting some of the resources in this list. VIECs mandate is to be resource centre and lending library for service providers whose clients are impacted by violence. This includes staff members, volunteers and practicum students associated with an agency in Calgary and the surrounding area. The Violence Information & Education Centre is located at #302, 501 - 18 Avenue SW, phone 403-209-3129.

Alberta Based Resources

Publications

Family Law: Guidebook For Recent Immigrants. By Indo-Canadian Women's Association. 335 Tower II Milbourne Market Mall Edmonton, AB T6K 3L6 (this publication is available in multiple languages)

Golden Years Hidden Fears, Elder Abuse, A Handbook for front line helpers working with seniors. By Virginia Boyack M.S.W., Kerby Centre, Calgary, Alberta.(1997) (403) (403) 705-3226 or resource@kerbycentre.com

Seniors and the Law: A Resource Guide. By Anna S Pellatt and the Alberta Civil Liberties Research Centre. Mailing Address: c/o Faculty of Law University of Calgary 2500 University Drive N.W. Calgary AB T2N 1N4 Phone: (403) 220 – 2505 E-Mail: <mailto:aclrc@ucalgary.ca>

Synergy II: A Demonstration Project to Address the Issues of Violence in Older Families. By Virginia Boyack, V.J., McKenzie, L.M., and Hansell, E.K. (1995). Available through the Kerby Centre (403) 705-3226 or resource@kerbycentre.com .

Alberta Based Resources

Training Package

“Elder Abuse Education Project: When the Line is Crossed Elder Abuse-How Does it Start - What Can We Do To Stop It?” Lethbridge Community College 3000 College Dr. S. Lethbridge, AB Canada T1K 1L6

Alberta Based Resources

Videos

- **Out From Abuse (1999) 30 min.**

The “Out From Abuse” package includes a video, a viewer’s guide and a handbook. In the video, older women (ranging from 50 years of age to 70 years of age) talk about their experience with abuse, with the Older Women’s Long-Term Survival of Calgary (OWLS) program and how they have benefited from support related to their experience with abuse. The package costs \$38.00 and cheques are made out to the “Calgary Women’s Emergency Shelter”. The package is available through the Calgary Women’s Emergency Shelter, OWLS program at Post Office Box 52051, Edmonton Trail NE, Calgary, Alberta T2E 8K9.

Alberta Based Resources

WebSites

Alberta Elder Abuse Awareness Network:

<http://www.child.gov.ab.ca/whatwedo/familyviolence/page.cfm?pg=Elder%20Abuse>

Elder Abuse Intervention Team

<http://www.police.edmonton.ab.ca/Pages/Elder/ElderAbuse.htm>

Edmonton Seniors’ Safe Housing

http://www.srsr-seniors.com/seniors_safe_housing_2.html

FAQ's Law and Abuse of Older Adults

<http://www.law-faqs.org/>

Description: This site highlights 60 legal FAQ’s (Frequently Asked Questions) on laws and the abuse of older adults.

Kerby Rotary House Shelter:

http://www.kerbycentre.com/shelter_abused_seniors.php

Older Adult Knowledge Network

<http://www.oak-net.org/>

Address issues of Elder Abuse and the Law. Launched in April of 2003.

Canadian Web Sites and Publications

A Guide for Enhancing Services for Abused Older Canadians (1995),

Interdepartmental Committee of Elder Abuse – The Centre on Aging University of Victoria
P.O. Box 1700 MS 6369 Victoria BC V8W 2Y2

Abuse & Neglect of Older Canadians: Strategies for Change (1995), Michael J.

MacLean, Editor, Canadian Association on Gerontology, Thompson Educational
Publishing, Inc. Toronto

Breaking the Silence: Best Practices for Responding to the Abuse of Older Adults (2004)

Family Service Association of Toronto is proud to offer a best practices manual on elder abuse, based on the work of our Elder Abuse Consultation Team. This is the first known compilation of clinical best practices in the area of elder abuse in Canada. Family Service Association of Toronto 355 Church Street, Toronto ON, M5B 1Z8, Fax: 416-595-0242
Attention: Theresa Sit

British Columbia's Community Response Network: <http://www.bccrns.ca/>

Description: Support and Assistance for Abused and Neglected Adults. This page includes *some excellent resources for building community responses to elder abuse.*

British Columbia Institute Against Family Violence: www.bcifv.org/

Description: Non profit organization, focusing on research and publications related violence throughout the life-span.

Canadian Network for the Prevention of Elder Abuse: www.cnpea.ca

Description: Provides information to raise awareness of key issues around abuse and neglect in later life and to assure older adults are treated as full citizens in Canadian society. The site is intended to help people access and share information on abuse and neglect issues in later life, as well as learn more about what is being done across Canada to address this important health, social and legal issue.

Ontario Network for the Prevention of Elder Abuse: <http://www.onpea.org/>

Description: Non-profit, charitable organization dedicated to the prevention of elder abuse and neglect. Focus on education and training, advocacy for policy development.

National Clearinghouse on Family Violence Resources

National Clearinghouse on Family Violence: <http://www.hc-sc.gc.ca/nc-cn>

The National Clearinghouse on Family Violence (NCFV) is a national resource centre for all Canadians seeking information about violence within the family and looking for new resources being used to address it. By sharing the latest research findings and information on all aspects of prevention, protection and treatment, the Clearinghouse seeks to help Canadian communities work toward the eventual elimination of all forms of family violence.

The following is a listing of the resources you can order regarding abuse of older adults.

Contact Information

National Clearinghouse on Family Violence
Healthy Communities Division
Centre for Healthy Human Development
Health Canada
7th floor, Jeanne Mance Building, Tunney's Pasture
Ottawa, Ontario K1A 1B4

Telephone : 1-800-267-1291 or (613) 957-2938

Facsimile : (613) 941-8930

Abuse and Neglect of Older Adults — Overview Paper H72-22/6-1998E

by Susan M. Swanson

This overview paper provides an introduction to the abuse and neglect of older adults in Canada. It summarizes information about the types of abuse, detection and management of abuse, related legislation, and research and support services; as well, it includes a list of suggested resource materials.

[This publication is available, in Arabic, Chinese, German, Greek, Italian, Polish, Portuguese, Punjabi, Somali, Ukrainian and Vietnamese.] 1999, 11 p.

Abuse and Neglect of Older Adults: A Discussion Paper H72-21/162-1998E

by Lynn McDonald and April Collins

This document provides an overview of the important developments that have occurred in the understanding of abuse and neglect of older adults from 1989 until 2000. It examines definitions, theories, incidence and prevalence rates, risk factors and legislation, and concludes with recommendations for future directions for policy makers and stakeholders. 2000, 89 p.

Abuse of Older Adults in Institutions — Overview Paper H72-21/161-1998E

by Irene Ens

This overview paper is intended to introduce the *reader* to the realities of the abuse of older adults in institutions. It discusses the recognition and prevention of abuse, and describes the responsibilities of institutions and health care workers for reporting abuse. Additional readings and audio-visual materials are also identified. 1999, 42 p.

Community Awareness and Response: Abuse and Neglect of Older Adults H39-262/2001E

by Dianne Kinnon

This document provides an understanding of abuse and neglect of older adults, and acts as a guide for those who wish to take action. It describes an approach that can be used by communities to develop policies, programs, and services that support older adults. The document is intended to stimulate discussion and action at the community level. 2002, 102 p.

Directory of Services and Programs Addressing the Needs of Older Adult Victims of Violence in Canada / Répertoire des services et programmes répondant aux besoins des personnes âgées victimes de violence au Canada H72-21/170-2002

by the NCFV

This 2002 directory lists programs and services for older adult victims of violence in Canada, grouped by province and territory. Each organization is listed with an identification of its type (e.g. long-term care facility), a brief description of its services, and contact information. Where possible, the description indicates whether services are available in English and/or French. 2002, 57 p.

Financial Abuse of Older Adults — Overview Paper H72-22/8-1998E

by Teresa Lukawiecki

This overview paper provides an introduction to the issue of financial abuse of older adults. Although the document is organized primarily as a reference for people who work or interact with older adults, there is also a tear-out information page designed specifically for seniors who may be experiencing financial abuse. 1999, 12 p.

Older Canadians and the Abuse of Seniors: A Continuum from Participation to Empowerment H72-21/114-1994E

by the ARA Consulting Group Inc

This report explores the role of older Canadians as active participants in the prevention of the abuse of seniors. The paper presents opinions on involvement and empowerment as expressed by the leaders of projects funded by the Family Violence Prevention Division of Health Canada and other workers prominent in the field. 1994, 20 p.

Prevention of the Abuse of Seniors - Canadian Training Guides H72-21/160-1998E

by Kelly Gorkoff, Jocelyn Proulx and Brenda Comaskey

Organized by province and territory, this guidebook describes Canadian training resource manuals on the prevention of the abuse of seniors. Although the primary focus is on training manuals for health care professionals and service providers, the inventory also includes workbooks, resource guides, and workshop delivery guides. 2000, 107 p.

Resource and Training Kit for Service Providers: Abuse and Neglect of Older Adults H72-21/131-1995E

by Nancy Murphy

This resource and training kit offers trainers valuable tools for raising awareness among service providers on the issue of family violence. The kit presents different aspects of abuse and neglect of older adults. Modules contain several presentations adaptable to various teaching styles. 1994, 199 p.

Returning Home: Fostering a Supportive and Respectful Environment in the Long-Term Care Setting H72-21/174-2000E

by Jean Kozak and Teresa Lukawiecki

This monograph, the third of a three-part series, examines what residents and others feel are the characteristics of a supportive and respectful environment within a long-term care facility. This series is a synthesis of the findings of a national educational project known as "Abuse Prevention in Long-Term Care", carried out between 1995 and 1998. It is intended to stimulate discussion and action. 2001, 42 p.

Self-Neglect by Older Adults — Overview Paper H72-22/21-1999E

by Michael J. Maclean

This overview paper provides an understanding of the issue of self-neglect among older adults. It explains what constitutes self-neglect, the legal complications associated with intervention, and steps that can be taken to prevent or stop it. The document also includes a listing of the ministries and agencies responsible for the welfare of older adults in each of the provinces and territories. 1999, 12 p.

Stand by Me: Preventing Abuse and Neglect of Residents in Long-Term Care Settings H72-21/175-2000E

by Jean Kozak and Teresa Lukawiecki

This monograph, the second of a three-part series, highlights what residents, staff, families, and others feel should be done to ensure that abuse and neglect are stopped and prevented in long-term care facilities. The series is a synthesis of the findings of a national educational project known as "Abuse Prevention in Long-Term Care", carried out between 1995 and 1998. It is intended to stimulate discussion and action. 2001, 58 p.

When Home is Not a Home: Abuse and Neglect in Long-Term Care - A Resident's Perspective H72-21/176-2000E

by Jean Kozak and Teresa Lukawiecki

This monograph, the first of a three-part series, summarizes the perceptions of long-term care residents from across Canada as to what constitutes abuse and neglect. The series is a synthesis of the findings of a national educational project known as "Abuse Prevention in Long-Term Care", carried out between 1995 and 1998. It is intended to stimulate discussion and action. 2001, 34 p.

Videos from the National Clearinghouse on Family Violence

• Abuse and Neglect in Long Term Care: Intervention and Prevention

This video is part of an innovative educational package for intervening and preventing abuse and neglect of residents in long term care facilities (LTC). Actors in the video are actual LTC residents, staff, and volunteers. The video aims to increase awareness about the diverse forms of abuse and neglect and to promote sensitivity to the potential for abuse and neglect to occur in LTC. Comprehensive discussion modules and a facilitator's guide accompany the video. **1996, 23 min. 41 sec., 9196 182, VHS Purchase inquiries: SCO Health Service, Elisabeth Bruyere Health Centre Disponible en français : *Prevention des mauvais traitements dans les établissements de soins de longue duree— Intervention et prevention***

• Auguste and Blanche

Married for fifty years, Auguste and Blanche have become the victims of extortion at the hands of their children. The violence escalates a few weeks before Blanche dies. The children take Auguste's money and subject him to physical and mental abuse, his grandchildren blackmail him and the rest of the family are indifferent and refuse to acknowledge his predicament. By chance, Auguste finds the help he needs to deal with his situation. He then helps other victims find the resources they need to end the abuse. **1993,**

30 min., 0193 127, VHS Purchase inquiries: Videographe Disponible en francais : *Auguste et Blanche*

• **Breaking Point**

In this provocative documentary, Nancy, a formerly abusive daughter, talks candidly about her repeated abuse of her invalid mother. As Nancy relates her story, a sensitive and emotional portrayal emerges. Through therapy and soul-searching, Nancy eventually comes to terms with what she has done and acquires an understanding of how the abuse might have been avoided. The video provides insights which will provoke discussion and introspection. **1994, 20 min., 9194 153, VHS Purchase inquiries: kineticvideo.com**

• **Elder Abuse: A Multi-Disciplinary Team Approach**

The video follows three "typical" composite cases. Each case models the role of a professional who discovers a case of abuse, recognizes the complex circumstances that influence it, acknowledges her/ his inability to address the complexities and then makes a referral to the multi-disciplinary team. We then see the group in action, consulting on the case and making recommendations. **1994, 25 min., 0194 119, VHS Purchase inquiries: *Age and Opportunity*, Elder Abuse Resource Centre**

• **Heart of the Matter**

This educational video looks at the current issues of abuse and neglect of older adults. Through personal stories and discussions with community groups, professionals, family caregivers and care receivers, this video identifies strategies for prevention, intervention and advocacy. An accompanying guide is intended to stimulate discussion, understanding and action among those concerned with older adults and their well-being. **1996, 29 min. 50 sec., 0196 179, VHS Purchase inquiries: Seniors' Education Centre**

• **A House Divided: Caregiver Stress and Elder Abuse NFB**

Through four moving portraits, this film sheds light on the tragedy of elder abuse which takes many forms, ranging from neglect and financial exploitation to physical assault. With great sensitivity, this film portrays the emotional complexity of family relationships that can lead to elder abuse, the anguish and isolation of its victims and the need for understanding and support from the community. **1988, 35 min. 17 sec., 9188 Oil, VHS CC 0\$ Purchase inquiries: National Film Board of Canada**

• **Money Matters for Seniors**

Money Matters for Seniors is a discussion starter portraying six seniors whose financial independence is at risk from someone close to them. In each case, a staff person of a financial institution offers respectful support, limiting the opportunity of the potential financial abuser. This video challenges seniors and personnel of financial institutions to work together to maintain the seniors' financial independence. Recommended for seniors groups, a comprehensive manual and a facilitator's guide accompany the video. **1998, 25 min., 9198 129, VHS Purchase inquiries: B.C. CEAS (B.C. Coalition to Eliminate Abuse of Seniors)**

• **Mr. Nobody NFB**

Jack Hussins is sixty-five years old. When Jack does not comply with a Health Department order to clean up, he is forcefully removed from his home, certified incompetent and the

Public Trustee takes charge of his affairs. Jack feels that he is being treated like "Mr. Nobody". This film will provoke discussion of legal and ethical dilemmas concerning the self-neglecting elderly. **1987, 35 min. 45 sec., 0187 100, VHS Purchase inquiries: National Film Board of Canada**

• **Perceptions of Abuse**

This program is an exploration of the issue of abuse of older adults as seen through the eyes of adolescents. It maybe used to: generate awareness and understanding of issues of neglect and abuse of older adults; encourage older adults to protect themselves and their peers from all forms of abuse; help caregivers to recognize the potential to curb incidents of abuse before they begin; promote the belief that every age group has a part to play in the identification and resolution of abusive situations. **1998, 24 min., 9198 155, VHS Purchase inquiries: kineticvideo.com**

• **Standing Up for Yourself**

Four scenarios involving the financial exploitation of an older person in which the victim turns the potentially dangerous situation around and takes control: a roofing expert gains access to a home; a son attempts to obtain power of attorney; a granddaughter short changes her grandparent; and a scene that illustrates the danger of keeping money at home. **1991, 13 min. 30 sec., 0191 133, VHS Purchase inquiries: Manitoba Seniors Directorate Disponible en francais : *La force de s'affirmer***

• **Telemarketing: Consumer's Choice**

This video shows how some telemarketing techniques are used to exploit seniors. It also provides seniors with tips on how to protect themselves from this type of financial abuse. **1993, 7 min., 0193 128, VHS Purchase inquiries: RCMP Crime Prevention and Public Relations Disponible en francais : *Le telemarketing : Vous avez le choix***

"This project is funded in part through the Government of Canada's National Crime Prevention Strategy"

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National Crime
Prevention Strategy
Stratégie nationale
pour la prévention du crime